

## HBW Foodservice – Pepper Online Ordering Application

*(Cash Sales Customers – Click & Collect)*

Thank you for choosing HBW Foodservice. Please complete this form to apply for online ordering access through Pepper. Once approved, you'll receive login details and instructions.

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### Customer Details

- Customer Name: \_\_\_\_\_
  - Contact Person (if different): \_\_\_\_\_
  - Mobile Phone Number (required for login): \_\_\_\_\_
  - Email Address (for order confirmations): \_\_\_\_\_
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### Terms & Conditions

By signing below, you agree to the following:

- **Payments** – All orders must be paid in full through the Pepper secure payment wallet at the time of placing the order. Cash or EFTPOS on pickup is not accepted.
  - **Order Collection** – Orders will be available for pickup **2 hours after placing the order** during the following times:
    - Monday to Friday: **8:00 am – 2:00 pm**
    - Saturday: **8:00 am – 10:00 am**
  - **Stock & Pricing** – Items are subject to availability. Prices may change without notice.
  - **Account Access** – HBW reserves the right to suspend or revoke Pepper access if terms are not followed.
  - **Privacy & Security** – Your personal information and payment details will be securely stored within the Pepper system and used only for managing your orders.
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### Declaration

I acknowledge and agree to the above terms and request access to HBW Foodservice's Pepper online ordering system.

**Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

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Once approved, you will receive your **Pepper login link** (sent to your mobile) and a quick-start guide on how to set up your wallet and place your first order.